



Tourist guides



Country guides

Regional guides

City guide

The world is yours

.....

Because your vacation is precious to you, we offer quality information and tips to help you plan a carefree trip. Vital info about countries is just a click away! Make your choice and off you go. Bon voyage!

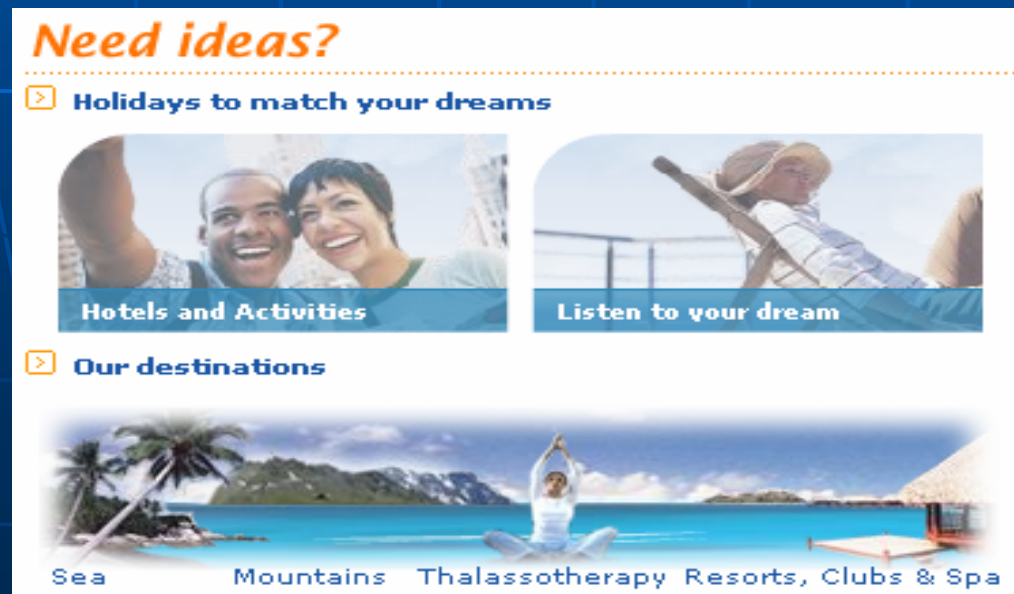
<http://www.accorhotels.com>

Accorhotels

- Ofera servicii hoteliere, servicii turistice, oferte restaurante, cazinouri
- 4.6 mil vizitatori pe site in fiecare luna
- Peste 8.5 mil de camere rezervate on-line în 2004
- Serviciu de rezervari on-line pentru orice hotel din lant, disponibil non-stop
- Sistem de gestionare a camerelor disponibile


Accorhotels


- Hoteluri de pana la 5 stele
- Continutul sitului in oricare din limbile: engleza, franceza, spaniola, germana, italiana
- Prezinta idei de petrecere a vacantei




Need ideas?

▶ **Holidays to match your dreams**

 **Hotels and Activities**

 **Listen to your dream**

▶ **Our destinations**



Sea Mountains Thalassotherapy Resorts, Clubs & Spa

Accorhotels






Cautare hotel:

- Dupa: oras, tara, brand
- Pe harta
- In apropierea unui punct de interes
- O ruta planificata
- Alegere brand hotelier din lista

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Cautare hotel:

Find a hotel	Travel ideas	Promotions
▶ By destination		
▶ On a map		
▶ Near a point of interest		
▶ Along a planned route		

 By destination	 Near a point of interest	 Near an address	 Along a planned route
<p>Find a hotel on a map close to a tourist attraction, a train station...</p>			<p>Looking for a hotel by the Eiffel Tower for your holiday?</p>
Place	<input type="text"/>	or Category	<input type="text" value="Airport"/>
Town/City	<input type="text" value="Iasi"/>	or Post/Zip Code	<input type="text"/>
Country	<input type="text" value="Romania"/>		
<input type="button" value="Search"/>			

Accorhotels

Rezultate cautare:

- Lista hoteluri
- Vizualizare pe harta regiunii

The screenshot shows a search results page for Accorhotels in Bucharest. At the top, there is a search icon and the text "Search results". Below this, it says "Bucarest : 4 hotels". There are two buttons: "Show on a list" and "Show on a map". A text box suggests refining the search by selecting additional criteria. Below that, there is a "Sort by" section with two options: "Level of comfort" (selected) and "Distance from city center". The main section is titled "Hotel(s) available" and lists two hotels. The first is Sofitel Bucharest, located in the city centre, with a price range of 90 EUR to 295 EUR. The second is Ibis Bucuresti Palatul Parlamentului, also in the city centre, with a price of 79 EUR. Each hotel entry includes a small image of the hotel, a "Rates & reservation" button, and links for "Information" and "Area map". At the bottom of the page, there is a browser status bar showing "Error on page." and "Internet".

Search results

Bucarest : 4 hotels

Show on a list Show on a map

To refine your search, select additional criteria (services available at the hotel, etc.)

Sort by : Level of comfort Distance from city center

Hotel(s) available Price of rooms*

Sofitel Bucharest
In the city centre
Parking + Restaurant + Meeting room

Information | Area map

90 EUR >> 295 EUR

Rates & reservation

Ibis Bucuresti Palatul Parlamentului
In the city centre
Parking + Restaurant + Meeting room

79 EUR

Error on page. Internet

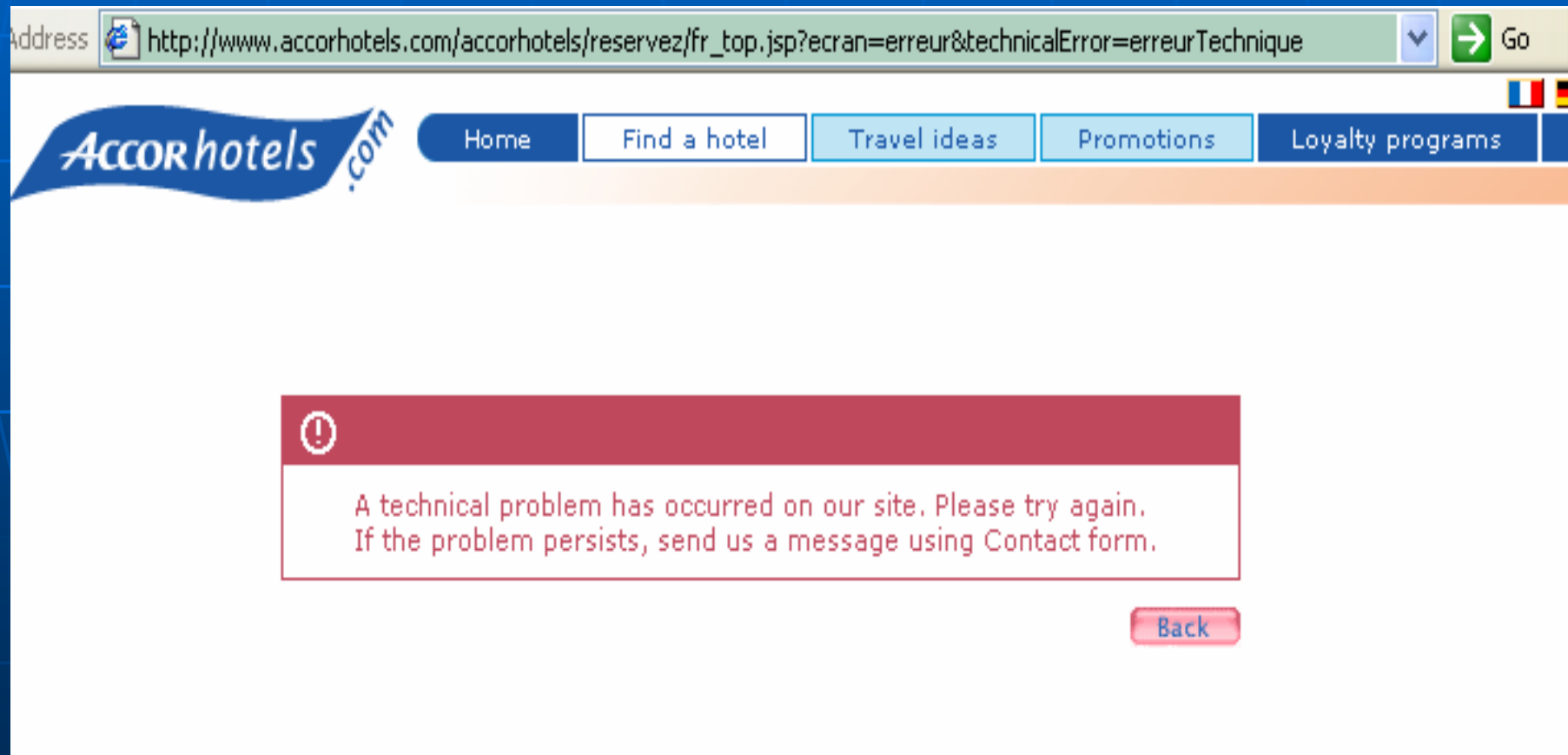
Accorhotels

Lipsuri la Cautare:



- Cautare dupa destinatie si pret ;
- Lista cu rezultate sortata (comfort ,pret, alfabetic, oferte)
- Apar erori in unele momente ale cautarii

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Alte probleme ce apar in timpul cautarii




The screenshot shows a web browser window with the address bar containing the URL: `http://www.accorhotels.com/accorhotels/reservez/fr_top.jsp?ecran=erreur&technicalError=erreurTechnique`. The browser's address bar also shows a 'Go' button. The website's header features the 'Accorhotels.com' logo and a navigation menu with buttons for 'Home', 'Find a hotel', 'Travel ideas', 'Promotions', and 'Loyalty programs'. In the center of the page, there is a red error message box with a white exclamation mark icon. The message reads: 'A technical problem has occurred on our site. Please try again. If the problem persists, send us a message using Contact form.' Below the message box is a red 'Back' button.

Address  `http://www.accorhotels.com/accorhotels/reservez/fr_top.jsp?ecran=erreur&technicalError=erreurTechnique`  Go

Accorhotels.com

Home Find a hotel Travel ideas Promotions Loyalty programs

 A technical problem has occurred on our site. Please try again.
If the problem persists, send us a message using Contact form.

[Back](#)

Accorhotels

Informatii hotel:

- Adresa exacta si localizare pe harta
- Directii catre hotel (de la gara, centru, statii
Informatii despre conducerea hotelului
- Imagini din camere, receptie, fatada hotelului
- Vizita virtuala
- Telefon / fax / e-mail

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Rezervari

- Informatii sedere: data sosirii, data plecarii sau numarul de nopti pentru care se face rezervarea
- Numarul de camere pentru care se face rezervare (maxim 2 camere)
- Informatii de recunoastere a utilizatorilor fideli sau a celor care sunt inregistrati pe site

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Rezervari

- Utilizatorii inregistrati pe site trebuie sa se logheze
- Ceilalti utilizatorii trebuie sa ofere datele personale si sa garanteze rezervarea cu un numar de card valid
- Confirmarea rezervarii se face prin mail
- Rezervarea posibila si prin telefon

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Plata

- Pe baza de carte de credit
- Pentru plata on-line se poate beneficia de anumite reduceri

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Interactiunea cu clientii

- Dupa inregistrarea pe site:
 - Trimiterea prin e-mail a ultimelor oferte
 - Cand se face o rezervare nu mai e nevoie de introducerea a datelor personale
 - Concursuri on-line
 - Obtinere confirmare rezervare prin SMS

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- Sistem de reduceri prin intermediul cardurilor
- Cardurile se obtin fie contra cost (subscription card), fie pe baza platilor efectuate prin intermediul site-ului (loyalty cards - Accor Mouvango Card , Compliments from Accor hotels)
- Fiecare plata on-line aduce puncte Compliments, care se transforma in bani

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Analiza site

- procedee de rezervare si plata on-line pentru orice hotel din lant
- Incurajarea tranzactiilor on-line prin sisteme de reduceri si alte avantaje
- Navigare rapida si intuitiva pe site
- Viteza de raspuns la interogari
- Vizualizare fara probleme pe mai multe browsere

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- Uneori apar erori la cautare
- Cautare hotel dupa prea putine criterii
- Optiune de inchiriat masini auto la destinatie

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Arhitectura site

- Tehnologie folosita:
 - CGI (Common Gateway Interface) + SSI (Server Side Includes) – pt server
 - shtml, css, JavaScript, applet-uri Java, Flash

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- Informatii tinute in baza de date:
 - Rezervarile facute
 - Informatii despre hoteluri (tara, oras, adresa, poze)
 - Informatii clienti
 - Informatii angajati